



Trust Headquarters
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24th March 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/02/40

You requested the following information, please also see our response below:

Under the Freedom of Information Act 2000 I seek the following information:

- 1. Are the Data Centre's operated by or for the organisation fit for purpose? For example, is there a Business Continuity Plan, is there Disaster Recovery in place or is it a single site?**

The Trust's primary Data Centre is fit for purpose. The Trust has Business Continuity plans and we have dual site resilience.

- 2. Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network?**

The primary Data Centre is less than 3 years old, there is no planned work and we have recently undertaken a refresh of our entire network infrastructure

- 3. Is data privacy and or information security compliance a priority for the organisation's board?**

The Trust has a Head of Information Governance (IG) and a Data Protection Officer (DPO) who is registered with the Information Commissioners Office (ICO).

It has a fully operational IG Working Group which meets on a monthly basis. Membership of this group includes the Trust Senior Information Risk Owner (SIRO) and Caldicott Guardian, who are both Executive Directors.

Any issues require escalation to the board do so via this group. A quarterly IG report is also presented to the Executive Team

- 4. On your Organisation's risk register, are there any Information Technology related risks? If time/ cost allows, please list the top three related risks.**

No. 326 - Catastrophic failure of CAD system

No. 871 - Cyber: Awareness Training

No. 1156 - Resilience and scalability of current Citrix infrastructure

5. Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?

Has the organisation had a security breach in the past 12 months?

No

6. Did the organisation meet its Information Technology savings target in the last Financial Year?

Yes

7. What percentage of Information Technology budget is currently allocated to "on-premises" capability vs "cloud" capability?

75% on premise

8. Does the organisation have the skills and resource levels necessary for moving to the cloud?

Yes

9. Do you have an EPR in place? – If so which one?

Cleric ePCR

• If not do you have a timescale of which you have to implement it?

N/A

10. In relation to contracts with Amazon Web Services, Microsoft for Azure and/or Google for Google Cloud, was the monthly expenditure higher than budgeted?

No

• If yes, has the organisation been able to subsequently reduce the cost whilst maintaining service levels for users?

N/A

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

